

Elsinore IssueTimes

Dear Jeff,

Hello and welcome to the June edition of the IssueTimes newsletter! As always, this newsletter is delivered by Elsinore Technologies, the makers of IssueNet and ScreenConnect.

Thanks to everyone who tested and provided feedback to IssueNet 5.5 it is now officially available for download. Also we have some exciting news on both product fronts.

IssueNet 5.5 Released

There are a number of great new IssueNet features available in our 5.5 release. Some of the most notable include a new cloning option, workspaces can be made available from all locations, and several user interface improvements to help make the software more intuitive.

The software can be downloaded at support.elsitech.com and for any questions please don't hesitate to call or [email](#).

There Is An App For That

Ever been talking to a customer or a colleague helping them with a computer problem while you were at lunch or sitting at the airport? What if you could just connect in from your mobile phone, see what they are seeing, or even take control and fix the problem yourself?



ScreenConnect 1.8 now has an app for that. Our Android based ScreenConnect mobile application is now available in beta release for everyone. www.screenconnect.com

IssueNet Changes

One of our big pushes here at Elsinore has been around making IssueNet easier for customers. We are working on key user interface improvements and features that will improve the overall user experience.

So stay tuned to the July newsletter as we start to introduce IssueNet 5.6 to the world.

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Technical Papers

Do you have a great idea for a technical paper about how you implemented IssueNet at your company? Let us help you develop and market that paper. Contact us at: bizdev@elsitech.com

Elsinore IssueBlog

We're talking about finding the remote support solution that's best for you and your organization over at Elsinore IssueBlog. Join the conversation and visit the company blog at blogs.elsitech.com!

Customer Voice

Is there a feature set or idea you would like to see integrated into IssueNet or ScreenConnect? We are looking at our next builds for both products and would love your input. Please send your feedback to support@elsitech.com

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