

Elsinore IssueTimes

Welcome to the February edition of the IssueTimes newsletter delivered by Elsinore Technologies, the makers of IssueNet and ScreenConnect. We are now two months into 2010 and probably like each of you we are getting prepared for an exciting year. So first from our team to yours best wishes this year.

Now it is time to cover what is new with Elsinore. Well we are preparing to celebrate our one year anniversary of ScreenConnect with a new release, IssueNet 5.4 is available with 5.5 already in development, and we have an exciting new tool that we will be sharing with you in the coming months.

IssueNet 5.4 Released

IssueNet 5.4 is officially available for download with quite a few nice new features; windows authentication for Relay & Insight, new date format property, and other user functions to make IssueNet more intuitive.

Please contact sean.white@elsitech.com for feedback and suggestions in our next release.

The release can be downloaded at Support.Elsitech.com

New Elsinore Website

One of the toughest jobs when presenting a solution like IssueNet via the internet, is making sure that website represents the product accurately and helps navigate visitors to the information they are looking for easily.

We wanted our website to explain that IssueNet is a framework that can be used to combine multiple issue tracking tools, how object oriented architecture and classes make administration easier, and how our integrations with SCM and Microsoft tools can make work easier.

So we revamped our site with a focus on IssueNet and how our solutions (Assist, Oversight, and Intercept) can work together or independently depending on your need.

So if you haven't seen our new site, please take a look and see the true IssueNet (extensible, configurable, scalable).



ScreenConnect Updates

We cannot believe it's been a year since we launched ScreenConnect. The product has taken off faster than we could have imagined, thank you to everyone who has tried the product and provided feedback.

ScreenConnect 1.5

Is a fully tested and released build. The big additions are our new chat feature and improvements to the way Ctrl+Alt+Delete and session reconnection after reboot work.

ScreenConnect 1.6

Is available in beta from our website, it includes better alerting to the host when guests have joined the session

For more information and to obtain these downloads go to: www.ScreenConnect.com

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Technical Papers

Do you have a great idea for a technical paper about how you implemented IssueNet at your company? Let us help you develop and market that paper.

White papers are a great way to build a reputation as an industry leader and spokesman. They can also drive a lot of traffic to your website.

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Microsoft Outlook

What if there was a way to better manage your workload within Outlook? What if there was a simple tool that allowed you to correlate your email, tasks, contacts, meetings, and documents around a particular project or customer request?

A new solution is coming! Stay tuned...

Customer Voice

Is there a feature set or idea you would like to see integrated into IssueNet or ScreenConnect? We are looking at our next builds for both products and would love your input.

Please send your feedback to support@elsitech.com

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